



SHRI DHARMASTHALA MANJUNATHESHWARA LAW COLLEGE
CENTRE FOR POST GRADUATE STUDIES & RESEARCH IN LAW
MANGALURU - 575003

AFFILIATED TO KARNATAKA STATE LAW UNIVERSITY, HUBBALLI
RECOGNIZED BY BAR COUNCIL OF INDIA, NEW DELHI
(NAAC Accredited B⁺⁺ CGPA 2.9)

Sponsored By: Shri Dharmasthala Manjunatheshwara Educational Society®, Ujire, D.K.

GRIEVANCE REDRESSAL POLICY & COMMITTEE DETAILS





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Grievance Redressal Policy

Preamble

As per the guidelines of the UGC Grievance Redressal Regulations, 2018 composition of the grievance redressal mechanism is aimed to provide a safe, fair and harmonious environment for learning and personality building of students.

Policy

To keep in check any devious behavior or unreasonable issue that obstructs the smooth learning process and provide subsequent relief after proper deliberation.

Aims and objectives

1. The grievance redressal mechanism is an institutional process which is a formalized method to accept, access and resolve complaints.
2. The aim is to encourage the students to express their grievances freely in order to build a conducive environment for learning.
3. The grievance policy ensures that the process by which problems and concerns are addressed shall be fair, unbiased and within the purview of the rules and regulations formulated in the college calendar.
4. Any complaint shall be resolved within the shortest period of time in order not to disturb the academic environment of the learners.

Procedure of lodging complaint

1. The students can lodge complaints directly or indirectly.
2. The complaint can be lodged by a written letter to the chairman of the grievance redressal committee or by email or even by a phone call provided that the written submission should be made prior to the enquiry process.
3. The complaint should be duly signed by the complainant for an action to be taken there on.
4. The students can drop a note in writing in the suggestion box and such grievance shall be addressed looking at the genuineness of the complaint.





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5. All complaints will be examined carefully and within seven days the enquiry process shall commence.

Composition of the Grievance Redressal Committee

1. Ex-officio Chairman - Principal
2. Chairman - Vice principal
3. Member - HOD Law
4. Member - HOD Humanities
5. Convenor - Student Welfare Officer

Procedure for resolving complaint

1. Review of the complaint will be done by the committee members.
2. The committee will assess whether the complaint is academic or non academic.
3. If the complaint is academic in nature the HOD's are directed to look into the issues and take necessary action to resolve the same.
4. Non academic problems will be addressed looking into the nature of the complaint.
5. Students will be called to orally present their standpoint.
6. The committee will ensure that confidentiality will be maintained so that students can speak freely without fear.
7. The matter will be resolved as quickly as possible. If required parents will be called to educate them about certain issues.
8. If necessary students will be advised to attend sessions with the counselor.





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DLC/96/2023-24.

Date: 23-11-2023

OFFICE ORDER

The student grievance redressal cell of SDM Law College, Centre for PG Studies and Research in Law is hereby constituted with following members for the academic year 2023-24.

1. Ex-officio Chairman – Principal (Dr. Tharanatha)
2. Chairman – Vice principal (Dr. Balika)
3. Member – HOD Law (Mrs. Sharika Rai)
4. Member – HOD Humanities (Mrs. Ujwala)
5. Convener – Student Welfare Officer (Dr. Chandralekha V)

Principal
PRINCIPAL

Shri Dharmasthala Manjunatheshwara
Law College, Mangaluru



**SHRI DHARMASTHALA MANJUNATHESHWARA LAW
COLLEGE AND CENTRE FOR POST GRADUATE STUDIES AND
RESEARCH IN LAW MANGALURU – 575003**

Fax : 0824-2492636
Email : sdmlaw@gmail.com

Web: www.sdmlc.ac.in

PRINCIPAL : 2492636
OFFICE : 2494360

DLC/ 85 /2022-23


Date: 24-11-2022

OFFICE ORDER

The Student Grievance Redressal Cell of SDM Law College, Centre for P.G. Studies & Research in Law is hereby constituted with following members for the academic year 2022-23.

Sl.No.	Name	Designation
1.	Dr. Tharanatha	Principal & Ex-Officio Chairman
2.	Dr. Balika	Vice Principal - Chairman
3.	Prof. Maheshchandra Nayak	HOD, Law - Member
4.	Mr. Naresh M	HOD, Humanities - Member
5.	Mr. Rakshith B.V.	Student Welfare Officer, Convenor

Copy to : 1) All Concerned
2) For Office File


PRINCIPAL
PRINCIPAL
Shri Dharmasthala Manjunatheshwara
Law College, Mangaluru



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RESEARCH IN LAW MANGALURU - 575003

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Email : sdmlaw@gmail.com

Web: www.sdmlc.ac.in

PRINCIPAL : 2492636
OFFICE : 2494360

DLC/ 72 /2021-22

Date: 10-11-2021

OFFICE ORDER

The Student Grievance Redressal Cell of SDM Law College, Centre for P.G. Studies & Research in Law is hereby constituted with following members for the academic year 2021-22.

Sl.No.	Name	Designation
1.	Dr. Tharanatha	Principal & Ex-Officio Chairman
2.	Dr. Balika	Vice Principal - Chairman
3.	Prof. Maheshchandra Nayak	HOD, Law - Member
4.	Mr. Naresh M	HOD, Humanities - Member
5.	Mr. Rakshith B.V.	Student Welfare Officer, Convenor

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Law College, Mangaluru



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PRINCIPAL : 2492636
OFFICE : 2494360

DLC/ 91 /2020-21

Date: 15/07/2020

OFFICE ORDER

The Student Grievance Redressal Cell of SDM Law College, Centre for P.G. Studies & Research in Law is hereby constituted with following members for the academic year 2020-21.

Sl.No.	Name	Designation
1.	Dr. Tharanatha	Principal & Ex-Officio Chairman
2.	Dr. Balika	Vice Principal - Chairman
3.	Prof. Maheshchandra Nayak	HOD, Law - Member
4.	Mr. Naresh M	HOD, Humanities - Member
5.	Mr. Rakshith B.V.	Student Welfare Officer, Convenor

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Law College, Mangaluru



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PRINCIPAL : 2492636
OFFICE : 2494360

DLC/ 101 /2019-20

Date: 24.07.2019

OFFICE ORDER

The Student Grievance Redressal Cell of SDM Law College, Centre for P.G. Studies & Research in Law is hereby constituted with following members for the academic year 2019-20.

Sl.No.	Name	Designation
1.	Dr. Tharanatha	Principal & Ex-Officio Chairman
2.	Dr. Balika	Vice Principal - Chairman
3.	Prof. Maheshchandra Nayak	HOD, Law - Member
4.	Mr. Naresh M	HOD, Humanities - Member
5.	Mr. Rakshith B.V.	Student Welfare Officer, Convenor

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PRINCIPAL

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